Terms and Conditions

Information we collect and how we use it

We may collect the following types of information:

- 1. Information you provide When creating a Pulse-right Account, we request personal and professional details from you. This information may be utilized to enhance your experience and enhance the quality of our services. Occasionally, the data you provide might be displayed to your customers. If you prefer not to share your information with your customers (patients), you will have the choice to disable this feature.
- 2. Cookies Upon logging into Pulse-right, we transmit one or multiple cookies to your computer or other device. These cookies are employed to enhance the quality of our service, which encompasses storing user preferences and enhancing user experience.
- 3. Log information While accessing Pulse-right through a browser, application, or any other client, our servers automatically capture specific details. These server logs may encompass information such as your web request, interactions with the service, Internet Protocol (IP) address, browser type, browser language, the date and time of your request, as well as one or more cookies that might distinctly identify your browser or account.
- 4. User communications By sending emails or other forms of communication to Pulse-right, we reserve the right to store and utilize such communications to handle your inquiries, address your requests, and enhance our services. Similarly, when you send or receive SMS messages via our services that support SMS functionality, we may gather and retain pertinent information linked to those messages. This includes details such as the phone number, the wireless carrier associated with the number, the message content, and the transaction's date and time. We may also employ your email address as a means of communication regarding our services.

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- 5. Kindly be aware that in the event you seek the removal of your personal information, we might still retain certain data from deleted accounts as required for our legitimate business interests. This includes preventing fraud, resolving disputes, troubleshooting issues, aiding investigations or government requests, enforcing our terms of service, and undertaking other lawful actions. Rest assured that any retained information will be handled in accordance with the guidelines outlined in this Privacy Policy.
- 6. Furthermore, the information we gather may also be utilized for the following purposes:

Provision, maintenance, protection, and enhancement of our services, which encompasses advertising services, as well as the development of new services. Safeguarding the rights and property of Pulse-right or our users.

If we intend to employ this information in a manner that deviates from its original purpose of collection, we will seek your consent before proceeding with such utilization.